

Healthwatch Representatives Feedback Form

Representative name	Jamie Gillespie
Meeting	Wandsworth & Merton Primary Care Quality Review Group
Date & Time	Wednesday 24 October 2018 9.30am to 11.30am
Who attended	<ul style="list-style-type: none"> • Primary care managers from Merton & Wandsworth • GPs • NHS England • Local Medical Committee reps • GP Federation • Healthwatch
Key issues	<ul style="list-style-type: none"> • Although six deaths had been reported, it was impossible to decipher what kind of incidents had occurred or where they had occurred. This was the first attempt to present this material - changes were promised going forward. • Incident reporting - there was a discussion around whether lots of reports are a “good” or “bad” thing for a borough. • During a review of St George’s outpatient unfinished episodes of care, it was stated that 4,496 cases had been reviewed so far (61% of cases needing review), and the exercise would be completed by the end of the year.

<p>Healthwatch Actions and What to Watch</p>	<ul style="list-style-type: none">• High level primary care politics & management are discussed at the Primary Care Committee with CCG Board members making up the bulk of the committee. This group looks at 'hands-on' management plus an attempt at quality monitoring. It's useful that I can attend both.
<p>The Meeting in one sentence (for blog, FB, Tweeter, newsletter)</p>	<p>A Healthwatch Wandsworth member attended a bi-monthly meeting of the local Primary Care Quality Review Group.</p>