

Healthwatch Representatives Feedback Form

Representative name	Martin Haddon
Meeting	Talk Wandsworth Co-Production Reference Group
Date & Time	10 May 2018 12.30p.m - 2.00p.m
Who attended	<p>Gareth Jones, Talk Wandsworth's Service Manager, Jessica Roebuck-Slaney and Noel Brown of the Step 1 (Wellbeing) team, and Darren Fernandes, co-production lead for the Mental Health Trust. Malik Gul, Ruth McKinney and others from Wandsworth Community Empowerment Network, Talk Wandsworth's principal co-production partner, and half a dozen representatives of other community organisations across the borough who are actual or potential co-production partners.</p>
Key issues	<p>Co-production means bringing institutional services and local, ethnic, faith or other communities together to develop ways of delivering services which overcome barriers and meet particular communities' needs.</p> <p>A number of co-production projects involving Black & Minority Ethnic (BME) and other community organisations were piloted over several years with the previous Improving Access to Psychological Therapy service. But following the re-commissioning in 2016,</p>

Key issues cont.

co-production is now a key element of Talk Wandsworth's contract. A new governance framework has been developed involving the formal recognition of community co-facilitators and providing for appropriate payment for co-facilitation and use of community resources.

Co-production of workshops and other activities, particularly at the well-being level, is seen as a great way of reaching some of the 13 "inequality" groups prioritised in the service contract. Leads have been identified within Talk Wandsworth for all of the inequality groups but four (BME, older people, refugees and victims of domestic violence) have been selected for initial focus.

Meanwhile the service's Step 1 team is being built up. Jessica has been in post for 6 months and has made a lot of contacts and delivered a number of workshops in schools (for stressed parents), the Share Community and other community organisations. Noel Brown, a graduate of the Wandsworth pastors' family therapy network (an early co-production project) has now joined her team and another five practitioners are being recruited (from 123 applicants). A number of unpaid interns have been recruited and more are being sort, particularly from the local community.

The amount of work done and the progress achieved was recognised and there was widespread enthusiasm and a range of ideas for more to be done.

The next reference group meeting will be on 12 July. Between now and then, there will be meetings to carry forward programmes in individual sectors, such as older people.

Healthwatch Actions and What to Watch	We will continue to follow this very promising work.
The Meeting in one sentence (for blog, Facebook, Twitter & newsletter)	Talk Wandsworth collaborates with Wandsworth Community Empowerment Network and other local organisations to co-produce ways of bringing improved wellbeing and psychological health to all parts of the community.