

Healthwatch Representatives Feedback Form

Representative name	Martin Haddon
Meeting	SW London & St George's Mental Health Trust Board Meeting- Part A
Date & Time	14 June 2018 9-11.30 am (the Board now meets every 2 months - the first part in public)
Who attended	Executive and Non-Executive Directors, chaired by the Trust chair, Peter Molyneux
Key issues	<p>The Board basked a little in the glow of the Care Quality Commission's report that week - following the inspection in February - which strengthened the Trust's "Good" rating by extending it to cover the community mental health teams. This makes the Trust the best rated provider in south west London.</p> <p>The Board thanked all who contributed to this welcome result and thoughts turned to how to lift the Trust's ratings to "Outstanding". This level is only awarded if all the teams in a particular service reach the required level, so the key factor was seen as consistency of performance, based on greater continuity of staffing. The Trust's new 'Making Life Better Together' programme was in part aimed at this.</p> <p>Discussion followed on patient flow, including reducing the length of stay in inpatient wards, which is critical to the Trust's continuing financial and</p>

operational success. Having reduced the number of short-term admissions, there is also a need to bring the length of stay for the majority of patients, down to the lower levels being achieved in some cases. The CEO, David Bradley, saw a need for more dedicated project management resources to work urgently on this.

A mother of 3 children, the youngest now 4, then told the Board about her positive experience of its then small perinatal mental health service. This service supported her and respected her choice to stop her taking her medication during pregnancy. After her baby was born, she became unwell was admitted to Springfield, where the perinatal team continued to visit her. She credits them, in particular the consultant Dr Ben Nereli and the specialist midwife, with seeing her through this difficult time and helping her recover the stability which she has since maintained with medication and the support of her GP.

The Board heard that funding has now been provided for a major increase in the staffing of perinatal mental health service across South West London under the 'Five Year Forward View for Mental Health'. The challenge will be to maintain the team's commitment and quality on a larger scale.

The Board approved a revised and slimmed down statement of Corporate Objectives for 2018-9. I welcomed this better focused and more readable set of 13 objectives and that they included important topics such as equality and diversity and working with carers, which had tended to get overlooked. The Chair noted that this would make it easier for Healthwatch to hold them to account!

The Board also approved the draft Annual Report and Accounts and Quality Account for 2017-18. The QA includes

	statements by Healthwatch Wandsworth and other local stakeholders.
Healthwatch Actions and What to Watch	We will continue to follow the work of the Mental Health Trust Board and the issues raised.
The Meeting in one sentence (for blog, FB, Twitter, newsletter)	Mental Health Trust Board reflects on successful CQC inspection and the task of sustaining progress and further Improvement.